

TERMS AND CONDITIONS OF PURCHASE & USE

Effective Date: March 2026 | Version 1.0

Please read these Terms and Conditions carefully before purchasing or accessing the Tag Rugby® Promotions Online Tag Rugby® Coaching Course (the "**Course**"). By completing your purchase and accessing the Course on the Moodle platform, you confirm that you have read, understood, and agree to be bound by these Terms and Conditions in their entirety. If you do not agree, do not proceed with your purchase.

1. PARTIES

Provider: Tag Rugby® Promotions (TRP), a registered (Pty) Ltd.

Purchaser / Participant: The individual who purchases and/or accesses the Course ("**you**" or "**the Participant**").

2. COURSE ACCESS & 7-DAY COMPLETION WINDOW

- 2.1 Upon successful payment, you will receive access to the Course via the TRP Moodle platform.
- 2.2 Access is granted for a period of **seven (7) consecutive calendar days** from the date and time your account is activated or you first log in, whichever is earlier.
- 2.3 **You must complete all Course modules, assessments, and activities within this 7-day window.** Access will automatically expire at the end of this period regardless of your completion status.
- 2.4 TRP does not guarantee any extension of the access period. Any request for an extension is at the sole discretion of TRP and will only be considered in cases of documented technical failure attributable solely to TRP's platform.
- 2.5 It is your responsibility to ensure you have reliable internet access and sufficient time available to complete the Course before purchasing.

3. PAYMENT & NO-REFUND POLICY

- 3.1 The Course fee is payable in full at the time of purchase.
- 3.2 **All sales are final. No refunds will be issued** once payment has been processed and access to the Course has been granted, regardless of whether you have commenced, partially completed, or not accessed the Course within the 7-day window.
- 3.3 If a technical error on TRP's platform prevented access from being granted at all, you may submit a written request for a refund or access credit to **coaching@taggroup.co.za** within 48 hours of the reported issue.

Note: Failure to complete the Course within the 7-day access period does not constitute grounds for a refund.

4. NO GUARANTEE OF EMPLOYMENT OR ASSOCIATION WITH TRP

4.1 Completion of this Course does not, in any way, imply, guarantee, or create an expectation of employment, volunteering, or any formal association with TRP, or any rugby organisation.

4.2 TRP makes no representations that completing this Course will result in any coaching appointment, selection for national teams, or any paid or unpaid role within the organisation.

4.3 Coaching, officiating, or other roles with TRP are subject to separate application, selection, and appointment processes entirely independent of this Course.

5. NOT A FORMAL OR ACCREDITED QUALIFICATION

5.1 This Course is an internal educational resource developed by TRP to develop coaching knowledge and capacity within the sport of Tag Rugby®.

5.2 **The Course is not accredited** by the South African Qualifications Authority (SAQA), the Quality Council for trades and Occupations (QCTO), any SETA, or any other statutory or professional body.

5.3 A certificate of completion issued upon finishing the Course is a TRP internal document only. It does not constitute a formal qualification, NQF-registered credential, or academic qualification of any kind.

5.4 You may not represent this Course or its certificate as a formal or government-recognised qualification to any third party.

6. INTELLECTUAL PROPERTY & OWNERSHIP OF COURSE MATERIALS

6.1 All Course content - including but not limited to videos, written materials, coaching frameworks, diagrams, assessments, quizzes, presentations, images, and any other media - is the sole intellectual property of TRP.

6.2 Purchase of the Course grants you a **limited, non-exclusive, non-transferable, personal licence** to access and view the Course materials for the duration of your 7-day access window, for personal educational purposes only.

6.3 You may **not**:

- Copy, reproduce, download, screenshot, screen-record, or capture any Course material in any format;
- Share, distribute, resell, sublicense, or otherwise make Course content available to any third party;
- Use Course content for commercial purposes, training programmes, or workshops without prior written consent from TRP;
- Modify, adapt, translate, or create derivative works from any Course material.

6.4 Any unauthorised use of TRP's intellectual property may result in legal action.

7. PERSONAL USE & ACCOUNT RESPONSIBILITY

7.1 Your Course access is for your personal use only. You may not share your login credentials or allow any other person to access the Course using your account.

7.2 Each individual wishing to complete the Course must purchase their own access.

7.3 TRP reserves the right to suspend or terminate access without refund if it reasonably suspects that an account is being used by more than one individual, or that Course content is being copied or shared.

8. ACCEPTABLE USE & CODE OF CONDUCT

8.1 By accessing the Course, you agree to engage with the platform and its content in a respectful, lawful, and ethical manner.

8.2 You may not use the Moodle platform to upload, post, or transmit any harmful, offensive, defamatory, or unlawful content.

8.3 TRP reserves the right to remove access immediately and without refund in the event of a breach of acceptable use.

9. LIMITATION OF LIABILITY

9.1 The Course is provided "**as is**". While TRP makes every reasonable effort to ensure accuracy and quality, it does not warrant that the Course content is error-free, complete, or suitable for any specific coaching purpose.

9.2 TRP shall not be liable for any direct, indirect, incidental, or consequential loss arising from your use of, or inability to use, the Course, including but not limited to: technical failures, internet outages, loss of data, or failure to complete the Course within the access period.

9.3 TRP's maximum liability to you in any circumstance shall not exceed the amount paid by you for the Course.

10. PRIVACY & DATA PROTECTION

10.1 TRP will collect and process your personal information (name, contact details, payment information, and course activity data) in accordance with the **Protection of Personal Information Act, 4 of 2013 (POPIA)**.

10.2 Your data will be used solely for course administration, communication, and TRP's internal records, which will be shared with partner organizations for reporting purposes. It will not be sold or shared with third parties without your consent, except where required by law.

10.3 You have the right to request access to, correction of, or deletion of your personal information by contacting coaching@taggroup.co.za.

11. AMENDMENTS TO TERMS

11.1 TRP reserves the right to amend these Terms and Conditions at any time. Updated terms will be posted on the TRP website.

11.2 Continued access to the Course following notification of changes constitutes acceptance of the revised terms.

12. GOVERNING LAW & JURISDICTION

- 12.1 These Terms and Conditions are governed by the laws of the **Republic of South Africa**.
- 12.2 Any dispute arising from these Terms shall be subject to the jurisdiction of the South African courts.
- 12.3 TRP encourages resolution of disputes through direct communication in the first instance. Please contact us at **coaching@taggroup.co.za** before initiating formal proceedings.

13. CONTACT DETAILS

For any queries relating to these Terms and Conditions or the Course, please contact:

Organisation:	Tag Rugby® Promotions
Email:	coaching@taggroup.co.za
Website:	www.tagrugby.co.za
Status:	(Pty) Ltd

BY PURCHASING AND ACCESSING THE COURSE, YOU CONFIRM THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO THESE TERMS AND CONDITIONS IN FULL.